

SYSTEM AND METHOD FOR EX POST FACTO
PRESERVING A RECORDED CONVERSATION

ABSTRACT OF THE DISCLOSURE

For use with an automated call placement system (ACP) having
5 a switching service unit (SSU), a call monitoring unit capable of
monitoring a selected one of lines coupled to the switching service
unit and a method of making a recording of a conversation occurring
on a selected one of lines coupled to the switching service unit.
In one embodiment, the system includes: (1) an analog or digital
10 recorder, coupled to the call monitoring unit, that monitors a call
carried on the selected one of the lines and creates a recording of
the call on a storage medium associated therewith, the storage
medium being of finite capacity thereby causing the recording to be
subject to eventual overwriting and (2) a recorder controller,
15 coupled to the recorder, that audibly reproduces the call to a user
in real time and allows the user to preserve the recording to delay
or prevent the overwriting.